

STEP DEVELOPMENT LIMITED ISO 9001: 2008 QMS Policy & Objectives Statement Step Development/QMS Policy Manual/Attachment 003	Date:02/11/2021 Rev. : 1 Page: 1 of 1
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STEP DEVELOPMENT LIMITED

QUALITY POLICY STATEMENT

As a Quality conscious organization, "**Step Development** shall continually and effectively operate to achieve maximum Quality of Service and Customer Satisfaction".

The Management of Step Development Limited recognizes that quality concerns optimal level of services quality and customer satisfaction management, organization, responsibility, commitment and document planning, self-verification, and system improvement through joint effort of all members of the Company.

Consequently, the company carries out internal assessment and review of existing methods, procedures and technology and updates them on a regular basis to ensure consistent quality service in accordance with ISO 9001:2015 Requirements.

To consistently achieve and maintain this corporate quality policy, as the path guide to **EXCELLENCE**, we have also established our **Quality Objectives** as:

- Meeting and exceeding Customer requirements.
- Deployment of Outstanding Resources to Clients.
- Building credibility with customers through exceptional Customer Satisfaction.

These objectives are best achieved through company-wide training and measurable by the level of conformance to **Step Development** Quality Policy & Procedures, which have been developed and documented in accordance with ISO 9001:2015 Requirements.

It is therefore, my directive that all **members of the company** shall henceforth diligently implement **Step Development Quality Policy**

Managing Director

Date: 02 November 2021